



Hotel IPV PALACE & SPA **** and all the Personal wish you the most cordial welcome to one of the most homely corners in the Costa del Sol.

With more than 300 days of sunshine a year, it is the perfect place to get away and enjoy its climate, gastronomy, landscapes and the cheerfulness of its citizens.

Fuengirola is becoming the destination in fashion in the Costa del Sol, and **Hotel IPV PALACE & SPA ****** offers the possibility of discovering it.

We make available all our facilities, our Buffet Restaurant “ Doña Lola”, the A la Carte Restaurant “ La Alacena”, the Tapas Bar “ La Taurina”, our magnificent Meeting Rooms, the relaxing Wellness Center, the Beach Club (open seasonally) and our Service to make your stay with us unforgettable.

Through this Directory you will find all the information necessary to make your stay at the Hotel the most pleasant, however if you need any additional information please contact Reception Department (ext. 9) who will be pleased to help you.

We wish your stay with us is enjoyable and special, and your return in the near future, this will be our greatest satisfaction.

Our staff wish you a very happy stay.

The Management



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Reception

Our reception is available 24 hours for any need. Besides welcoming you on arrival and check-out, we are available to assist at all times; information, solving room technical problems, requests (extra pillow, towels, room service, etc), car rental, green fees reservation, restaurants, entertainment, etc.

Please dial n° 9 to contact us.



Rooms

The Hotel offers 285 rooms, classified as Standard, Family Rooms, Junior Suites and Suites, creatively decorated, distributed in four buildings. All our rooms are fully equipped with telephone, Mini Bar, safe-deposit box, hair dryer, magnifying mirror, air conditioning...

ROOM FACILITIES

... ELECTICITY

- To connect the light in the room you must enter the key card in the box at the entrance to the room, next to the door.
- If you need any kind of special plug or adapter do not hesitate to request it at Reception.
- The room voltage is 220 V.

... SAFE- DEPOSIT BOX

- There is a safe-deposit box in the room (surcharge).
- Please deposit valuables inside for safety. Make sure to have properly closed it.
- The Hotel is not responsible for valuables or objects left out of the safe, **either quantities, or valuables over 1500€ saved in the room safe.**

... MINI BAR

- In your room you will find a Mini Bar menu of products and prices. Please do not remove the products if you are not going to consume them. The Mini Bar is suitable only for the products for sale.

... CLIMATE CONTROL

- All rooms have an individual control on the wall from which you may regulate the intensity of the air conditioning system.

... WATER

- **Despite being fit for human consumption we recommend the use of bottled water**, due to fluctuations of water network quality and possible periods of drought.



TV

- You have available a 32´ Led television with remote control.

TV Channels

1 LA1		47 ANDALUCIA TV		93 SONY MOVIES		139 SVT 1	
2 LA2		48 FUENGIROLA TV		94 MORE 4+1		140 SVT 2	
3 ANTENA 3		49 MIJAS 340		95 HORRO CANNEL +1		141 TV4	
4 CUATRO		50 CANAL 43		96 FILM 4		142 NRK 1	
5 TELE CINCO		51 RTV MARBELLA		97 E4		143 NRK 2	
6 LA SEXTA		52 COSTA DEL SOL		98 5 USA		144 NRK 3	
7 PARAMOUNT CHANEL		53 TELESUR		99 POP		145 NELONEN	
8 HOLLYWOOD		54 LA 8 MEDITERRANEO		100 POP MAX		146 TV2 LORRY	
9 TRECE		55 TELEMADRID		101 TINY POP		147 DR1	
10 BOM		56 LA OTRA		102 CBEEBIES		148 DR2	
11 XTREME		57 8 MADRID		103 TRACE VAULT		149 DR3	
12 DARK DORCEL		58 CASTILA LA MANCHA		104 TRACE LATINA		150 DRK	
13 SUNDANCE		59 CANAL EXTREMADURA		105 TRACE URBAN		151 DR ULTRA	
14 ENERGY		60 LEVANTE TV		106 CHRISTMAS STARZ		152 DR RAMASJA	
15 HISTORIA		61 TV3		107 4 MUSIC		153 YLE TV1 FINLANDIA	
16 ODISEA		62 SAN		108 4 SEVEN		154 RTL AUSTRIA	
17 MEGA		63 TBN		109 5 STAR		155 RTL 2 AUSTRIA	
18 CI		64 BBC		110 SONLIFE		156 SUPER RTLA	
19 DIVINITY		65 BBC		111 UTV		157 1 TV RUS EUROPE	
20 DKISS		66 BBC		112 STV		158 RTR	
21 TEN		67 BBC		113 FREE SPORTS		159 8TVRU	
22 AMC		68 BBC		114 FOOD NETWORK		160 ROSSIJA 24	
23 BLAZE		69 BBC		115 3SAT		161 RT DOC	
24 NEOX		70 BBC		116 KIKA		162 RT ESP	
25 NOVA		71 ITV		117 ZDF		163 RAI 1	
26 ATRESERIES		72 ITV 2		118 ZDF INFO		164 RAI 2	
27 FDF		73 ITV 3		119 ZDF NEO		165 RAI 3	
28 BE MAD TV		74 ITV 4		120 EUROSPOORT 1 DEUTSCH		166 CGTN	
29 COCINA		75 ITV Be		121 VOX CH		167 CGTN P	
30 DE CASA		76 SKY NEWS		122 TF1		168 CGTN DOCUMENTARY	
31 M95		77 CNN INTERNATIONAL		123 FRANCE 2		169 AL JAZEERA	
32 CLAN		78 CNBC EUROPE		124 FRANCE 3		170 ALGERIE 3	
33 PANDA		79 BLOOMBERG		125 FRANCE 4		171 CUBA VISION INTERNAC.	
34 DISNEY CHANEL		80 CBBC		126 FRANCE 5		172 ARIRANG TV (IN ENGLISH)	
35 BOING		81 CHANNEL 4		127 FRANCE 24 H		173 NHK WORLD (IN ENGLISH)	
36 GOL		82 CHANNEL 5		128 TV5 MONDE		174 RUSSIA TODAY (IN ENGLISH)	
37 TELEDEPORTE		83 DW ENGLISH		129 EURONEWS		175 FRANCE 24 (IN ENGLISH)	
38 REAL MADRID TV		84 CBS JUSTICE		130 M6		176 RT ONE (IN ENGLISH)	
39 BARSA TV		85 CBS DRAMA		131 ARTE		177 RT TWO (IN ENGLISH)	
40 MOTO ADV		86 CBS REALITY		132 NRJ 12		178 RT NEWS NOW (IN ENGLISH)	
41 ETV 1		87 CBS REALITY +1		133 TMC		179 TG4	
42 SOL		88 SONY CHRISTMAS		134 LEQUIPE 21		180 VIRGIN MEDIA 1	
43 HIT TV		89 SONY CHRISTMAS +1		135 LCP		181 BVN	
44 24H		90 SONY CHANNEL		136 2M MONDE		182 ALJAZEERA (IN ENGLISH)	
45 CANAL SUR		91 SONY CHANNEL +1		137 TV6		183 UBEAT	
46 CANAL SUR 2		92 SONY ACTION		138 CANAL ALGERIE			

TELECOMMUNICATIONS (TELEPHONE AND INTERNET), EXTENSIONS

- The room has telephone line.
- For calls between rooms dial directly the room number.
- For external calls dial 0 + telephone number.
- We have at your disposal free WiFi in all areas of the Hotel. Please contact Reception to request the access code.



Gastronomy, Food and Beverage:

BREAKFAST

- From **7:30 to 10:30**.
- For any questions about the breakfast dial **ext.5002**.
- If you wish to have a Continental breakfast served in your room, please notify reception the day before, indicating your room number and the time you wish to have it taken. Remember this service has an extra charge of **12€**.

SERVICES AND RESTAURANT SCHEDULE

“DOÑA LOLA” RESTAURANT (Buffet, located on Floor -1)

Service	Timetable	
	From	To
Breakfast Buffet	7:30 am	10:30 am
Lunch Buffet (High Season, please check availability)	13:30 pm	15:30 pm
Dinner Buffet	19:30 pm	22:30 pm



*Schedule subject to changes during Seasons. Please consult.
These services may be offered in “La Alacena” Restaurant, depending on Season.*



“LA ALACENA” RESTAURANT (A la carte, located on Floor 0 – Hall. Winter Season)

Service	Timetable	
	From	To
Lunch Service	13:00 pm	16:00 pm
Dinner Service	19:30 pm	22:30 pm

Schedule subject to changes. Please consult.



LOBBY BAR (Located in Hotel Hall)

Service	Timetable	
	From	To
Mornings	10:30 am	13:00 pm
Evenings	16:30 pm	00:00 am



“LA TAURINA” TAPAS-BAR (Located on Floor 0 – hall. Winter season)

Service	Timetable	
	From	To
Mornings	13:00 pm	16:30 pm
Evenings	19:30 pm	22:30 pm



BEACH CLUB (Next to the pool. Summer Season)

Service	Timetable	
	From	To
Uninterrupted	11:00 am	00:00 am




Schedule subject to changes. Please consult.





Room Service

PLEASE, TO CONTACT US DIAL N° 5002

“Recebo” Iberian Ham Accompanied by Toasted Bread with Tomato	18€
International Cheese Board with Raisins and Dried Fruits	15€
Smoked Salmon Served with Pickles and Dill Mayonnaise	13€
Ox Broth with Vegetable Mirepoix	10€
Tradicional Andalusian “Gazpacho”, Cold Tomato Soup (only in season) 	9€
Fresh Salad 	12€
<i>(Mezclum, Tomato, Sweet Corn, Carrot, Asparagus and Olives)</i>	
Our Caesar Salad	12€
<i>(Mezclum, Chicken, Parmesan Cheese, Bread Croutons, Cherry Tomatoes and Caesar Salad)</i>	
Eggs as you like	9€
<i>(Omelette, Fried, Boiled, Scrambled...)</i>	
Egg Pasta with Bolognese Sauce	13€
<i>(Macaroni or Spaghetti)</i>	
Beef Bread Bun with Arugula and Tomato	13€
Club Sandwich	13€
<i>(Ham, Emmental Cheese, Egg, Chicken, Bacon, Lettuce and Tomato)</i>	
House Burger	13€
<i>(Brioche Bread, Bacon, Pickles, Lettuce, Tomato, Red Onion and Cheddar Cheese)</i>	
Grilled Salmon Steak with Steamed Vegetables	17€
Grilled Chicken Breast with Roasted Potatoes	16€
Beef Tenderloin with “Chimichurri” Sauce and Grilled Vegetables	24€
Fresh Fruit Salad with Yoghurt Sauce 	7€
Assorted Ice Creams (2 scoops)	6€
Ask for our Daily Homemade Desserts	7€

 = Vegetarian dishes

- From **08:00 to 23:00**.
- This service has an additional charge to your order of **12€**.
- If you wish the tray removed when finished let the waiter know on delivery or call **ext. 5002**.
- This service may delay approximately 30 minutes since you place your order.
- Please ask our staff for information regarding food intolerance or allergies.



Wellness Center and Hairdressing Saloon

Situated on Level -1, it is the ideal place to relax.

- Timetable: From **10:00 to 20:00** from Tuesday to Saturday.
From **10:00 to 14:00** on Sunday & Monday.
- To book any treatment please contact our Wellness Center dialing **ext. 1054**.
- Schedule subject to changes during Seasons.
- We remind you that guests under 16 years old are not allowed access to the SPA.

General Services (Available at Reception)



CAR RENTAL



DOCTOR (on request)



MAIL, POSTAL SHIPMENTS



TRANSPORTATION



BOOKINGS (RESTAURANTS, EXCURSIONS,...)



LAUNDRY



ACCESSORIES (BABY COT, EXTRA
BED, HIGH CHAIR, BLANKETS)



BOOKING GREEN FEES



BOOKING SHOWS



Conference Rooms

The Hotel has available Meeting and Banquet Halls with varying capacities, equipped for any need and with the possibility of performing the most diverse assemblies.

ASSEMBLIES									
CONFERENCE ROOMS	m2	Height	Length	Width	Theatre	Classroom	U	Banquet	Cocktail
Sevilla	174	4,8	14,5	12	150	90	40	140	180
Cádiz	84	3,3	10	8,4	70	40	30	50	90
Huelva	84	3,3	10	8,4	60	30	30	50	90
Huelva+Cádiz	168	3,3	20	18,4	130	70	60	100	180
Almería	84	3,3	10	8,4	70	40	30	50	90
Córdoba	134	4,8	13,4	10	150	90	50	110	140
Jaén	127	4,8	12,5	10	120	70	40	110	130
Granada	105	4,8	10,5	10	100	60	40	80	110
Córdoba+Jaén+Granada	366	4,8	36,4	10	380	270	140	330	390
Real I	206	5,7	12,9	16	160	130	50	170	220
Real II	160	5,7	10	16	140	100	40	110	170
Real III	206	5,7	12,9	16	160	130	50	170	220
Real I + Real II	366	5,7	22,9	16	300	230	80	270	390
Real II + Real III	366	5,7	22,9	16	300	230	80	270	390
Gran Salón Real	572	5,7	35,8	16	550	400	120	470	610

Gym, Pool and Entertainment

GYM

You can enjoy our Gym facilities free of charge. It is on Level -1, inside the Wellness Center.

- Timetable: From **10:00 to 20:00** from Tuesday to Saturday.
From **10:00 to 14:00** on Sunday & Monday.
For more information dial extension **1054**.

EXTERIOR POOLS

- Winter Timetable from **10:00 to 18:00**.
- Summer Timetable from **10:00 to 20:00**.
- Remember the sun beds are free but it is not allowed to reserve them with towels or personal belongings when not in use.
- The use of the pool with other clothing than the swimsuit is not allowed.
- Please follow the pool instructions available on Information Panels in the pool area.

ENTERTAINMENT (ONLY DURING HIGH SEASON)

- Timetable from **11:00 to 00:00**.
- Information about Activities Programme at Reception.



Internal Rules

- Entrance to our Restaurants in swimsuit or barefoot during any of our services is not allowed. We kindly ask gentlemen to wear long trouses in our Buffet and La Alacena Restaurants for Dinner.
- Not allowed to enter the Hotel food or drink nor to take food from Buffet.
- Late check-out from the room depends on availability and will be subject to an extra charge, you have to ask at Reception.
- The Hotel is not liable for damage on customers vehicles parked in exterior parking.
- Pets not allowed in the hotel.

Environmental Standards

- The toilet cistern and taps in toilet are designed to save water.
- When the key-card is removed from the unit located at the room entrance, the light will automatically turn off.
- Toilet faucets in common areas have water saving systems.
- The Hotel has low consumption lamps/LED in common areas.
- If you want the towels changed leave them on the floor, if not so, hang in the shower or on hanger, this will help save water and lessen the detergent release.
- See all our environmental practices on the Hotel Website: www.hotelesipv.com

Security, Emergency, Evacuation

- Look after your room key-card
- If you lose the key-card or it is stolen, report quickly to Hotel Reception.
- Use the safety lock on the door when in the room.
- Do not leave valuables in the room, safe-deposit box is at your disposal (with extra charge)
- Do not leave luggage unattended during Hotel check-in or check-out
- The Hotel is not responsible for items that may disappear from car, even if it is parked in outer Hotel car park.

FIRE / EMERGENCY

- If you discover smoke or fire please contact immediately Reception, or use the nearest alarm button.
- Do not attempt to open a door that is releasing smoke
- Keep calm, do not shout or run.
- If you are surrounded by abundant smoke cover your mouth with a handkerchief and crawl.
- Do not risk your safety collecting and carrying objects
- Leave the room with doors and windows closed.
- Do not use the elevator and follow signs for evacuation.
- Smoking is not allowed.



FEEL FREE TO ASK ANY QUESTIONS YOU MAY HAVE.
WE ARE HAPPY TO ASSIST YOU.

 **HOTEL** ★★★★★ COSTA DEL SOL
IPV PALACE & SPA

www.hotelesipv.com