

**Laundry Service:**

The hotel accepts no liability for garments that due to its conditions may change color, shrink, tear or melt (because of low resistance, color and seam migration, incorrect label information or other hidden errors). Not responsible for inherent weakness of or defects in materials that are not readily apparent to processing.

In case of accessories (buttons, buckles, zippers, shoulder pads, staples, beads, spangles, pearls or other ornaments) irrespective of their value, including non-cleanable objects left in pockets, the hotel accepts no liability for their damage or loss during cleaning.

We reserve the right to refuse garments which we consider cannot be cleaned due to original bad conditions. The customer will be informed accordingly and it shall only be processed at the customer's responsibility.

In the event that a garment is lost or damaged beyond repair objectively in the course of washing/cleaning process, the company shall be liable to the client for a maximum of 300 € for each affected item.

Any objections or complaints must be registered at the time of item pick up, failure to do so, constitute waiver of a ulterior claim for any damaged item.

Laundry service timing is Monday-Sunday / 10h00 – 20h00. Please use this schedule to make your requests.

**Dry cleaning service:**

For those garments that may require dry cleaning or special washing treatments.

These services are provided by an external specialized company.

Laundry service timing is Monday-Sunday / 10h00 – 20h00. Please use this schedule to make your requests.

**Process & delivery timings:**

Kindly fill up the laundry slip where you will also find all prices and conditions.

The laundry slip order will only be valid when signed and filled up with clients name and any additional information required in the form.

Please leave the garment/s for laundry or dry cleaning service inside the proper assigned bags. Please handover them to our housekeeping attendants or to our Reception.

The laundry slip will be the receipt. Items shall be returned only in exchange for the original receipt.

Estimated delivery time for laundry service is 24-48 hours, while dry cleaning service may require a longer delivery time.

We also have an express pressing service with a special price. Approximate delivery time is 1 hour from the order. Please contact with our housekeeping staff.

**Prices & invoicing:**

The laundry / dry cleaning prices may vary depending on the garments type and the requested service/s. You can find the pricelist in your room or request it to our housekeeping staff.

The amount of the laundry/dry cleaning service/s contracted will be charged into your hotel's account, which will be settled down upon your check out.

All prices are inclusive of VAT

Express Service surcharge: +50%

Children garments (up to 6 years) -50%

All services orders implies its payment.

NOTA DE ENTREGA PARA LA LAVANDERÍA / NOTE OF DELIVERY FOR THE LAUNDRY

Nombre / Name:

Habitación  
Room

Fecha  
Date

Hora  
Hour

	LAVANDERÍA / LAUNDRY									TINTORERÍA		
	LAVADO Y PLANCHADO			SOLO LAVADO			SOLO PLANCHADO			LAVADO EN SECO		
	WASHING AND IRONING			ONLY WASHING			ONLY IRONING			DRY CLEANING		
	€	ud.	TOTAL	€	ud.	TOTAL	€	ud.	TOTAL	€	ud.	TOTAL
JERSEY / PULLOVER	9			6			3			11		
CAMISETA / T-SHIRT	5			3			2					
POLO / NIKKI	7			4			3					
BLUSA / BLOUSE	8			5			3			11		
FALDA / SKIRT	9			6			3			11		
VESTIDO / DRESS	12			7			5			17		
VESTIDO DE NOCHE / NIGHT GWON	19			12			7			22		
CAMISA / SHIRT	8			5			3			8		
TRAJE / SUIT										22		
PANTALONES / TROUSERS	9			6			3			10		
CHAQUETA / JACKET										12		
CORBATA / TIE										8		
CHALECO / VEST										22		
PLUMIFERO / COAT										27		
ROPA INTERIOR / UNDERWEAR	3			2			1					
CAMISÓN - PIJAMA / NIGHTGOWN - PIJAMA	6			4			2					
CALCETINES / SOCKS	2			1			1					
OTRAS PRENDAS / OTHER GARMENTS												

TOTAL

IVA Incluido / VAT included

TOTAL

IVA incluido / VAT included

FIRMA / SIGNATURE

En el documento adjunto ubicado en su habitación o accesible a través de nuestro código QR, podrá consultar todos los detalles relacionados con los plazos y procedimientos de entrega de nuestros servicios de lavandería y tintorería. También encontrará información detallada sobre las tarifas aplicables y el proceso de facturación.

In the attached document located in your room or accessible through our QR code, you can find all the details related to the timelines and procedures for the delivery of our laundry and dry-cleaning services. You will also find detailed information about the applicable price and the invoice process.